

IMPORTANT GENERAL AND TECHNICAL INFORMATION

RPC's Commitment to Quality and Innovation

RPC is committed to innovative product development and manufacture. To help you obtain maximum enjoyment and long service from any RPC product, we would be pleased to make you aware of the following:

The evolution of new product design is continuous and information is subject to change without notice. Customers should check with the supplier to ensure they have the latest details.

All RPC's products are manufactured to the appropriate British Standard where applicable. Where products (or intended usage) lie outside the scope of a British (or draft European) Standard, RPC's own standard will be employed. All products are supplied subject to RPC's Conditions of Sale, as detailed on the reverse of your quotation. Liability in respect of any statements, conditions, warranties and representations made on behalf of the Company is limited in accordance with the terms set out in the Conditions of Sale.

RPC's Guarantee

In the unlikely event of the products reaching you in a less than satisfactory condition, you should notify the retailer immediately. In addition to this, responsibility for the costs incurred for uplifting and relaying defective products may be prejudiced if, upon reasonable inspection, the defect ought to have been apparent prior to laying.

Health & Safety

MIXING MORTAR: Dry or damp cement and wet concrete/mortar can cause irritation and burns to eyes and skin. Suitable eye protection and PVC gloves should be worn when handling these materials. If contact with skin does occur, wash off with plenty of water. If contact with eyes occurs, irrigate with plenty of water. If irritation/burning persists, seek immediate medical attention.

CUTTING: The cutting of concrete, clay and stone products with high speed cutters produces dust. Inhalation of excessive amounts of dust over a long period of time may cause long-term health effects. Suitable eye protection (safety goggles) and respiratory protection (dust mask) should be used when cutting.

MANUAL HANDLING: Most of our products are heavy. Some are very heavy. Appropriate handling precautions include wearing protective footwear and obtaining assistance when moving items weighing over 20kgs.

SAFETY DATA SHEETS: Available on request, or from our website.

Efflorescence

All concrete products may, in their early life, appear to lose some intensity of colour and experience a milky-white stain on the face of the product. This is efflorescence staining. It is a temporary phenomenon and is in no way detrimental to the performance of the material and responsibility cannot be accepted for its occurrence. For further information on efflorescence staining of concrete products please call our Enquiries for further information on telephone 01824 709112.

Colour Variation

The colours shown in our literature are as exact as photographic and printing processes will allow. We strongly recommend that colours are judged and chosen from actual materials rather than photographic representations. Although every effort is made to ensure consistency of product colour, variations between product batches can occur. We therefore recommend that, when purchasing materials, especially in the case of large quantities, they all come from the same batch and that the products are thoroughly mixed on site by drawing from a minimum of three packs. Details of pack contents are listed for the guidance of stockists. Stockists are usually prepared to split full packs for sale in any quantity. Product dimensions and weight, etc. are nominal and subject to manufacturing tolerances.

Weathering

It should be appreciated that with all products, natural curing, weathering and site conditions can cause shade variation to appear across the surface of individual paving units. This does not in any way affect the performance of the paving and any such variation will diminish over a period of time as the paving matures.

De-icing Salts

Common salt should not be used to prevent icing or de-ice concrete paving. To prevent surface damage please use a proprietary brand of de-icing product specifically formulated for the use on wet cast concrete.

Cleaning and Maintenance

Pressure washers and chemical cleansers are **not recommended** for use on our paving and RPC take no responsibility for any damage caused by their application. We recommend thoroughly wetting the paved area with lukewarm soapy water, then brushing off with a stiff yard broom.

N.B.

Whilst every effort has been made to give sound advice, RPC can take no responsibility for any loss, damage or injury sustained in following it, neither can RPC accept any liability in respect of products being used for any purposes other than those for which they were intended by the manufacturer.